



Period covered	
From	01/10/2020
To	31/12/2020

MeDirect Dedicated Interface

	Uptime (%)			AISP		PISP		CBP/II	
	PIS	AIS	CAF	response time(ms)	error response rate (%)	response time (ms)	error response rate (%)	response time (ms)	error response rate (%)
Average	99.98%	99.98%	99.98%	0	0.00%	0	0.00%	0	0.00%
Min	98.97%	98.97%	98.97%	0	0.00%	0	0.00%	0	0.00%
Max	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%

Date	PIS Uptime (%)	AIS Uptime (%)	CAF Uptime (%)	AISP response time(ms)	AISP error response rate (%)	PISP response time (ms)	PISP error response rate (%)	CBP/II response time (ms)	CBP/II error response rate (%)
01/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
02/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
03/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
04/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
05/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
06/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
07/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
08/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
09/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
10/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
11/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
12/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
13/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
14/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
15/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
16/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
17/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
18/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
19/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
20/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
21/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
22/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
23/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
24/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
25/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
26/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
27/10/2020	99.43%	99.43%	99.43%	0	0.00%	0	0.00%	0	0.00%
28/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
29/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
30/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
31/10/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
01/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
02/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
03/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
04/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
05/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
06/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
07/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
08/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
09/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
10/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
11/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
12/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
13/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
14/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
15/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
16/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
17/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
18/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
19/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
20/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
21/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
22/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
23/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
24/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
25/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
26/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
27/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
28/11/2020	98.97%	98.97%	98.97%	0	0.00%	0	0.00%	0	0.00%
29/11/2020	99.71%	99.71%	99.71%	0	0.00%	0	0.00%	0	0.00%
30/11/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
01/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
02/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
03/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
04/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
05/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
06/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
07/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
08/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
09/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
10/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
11/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
12/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
13/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
14/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
15/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
16/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
17/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
18/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
19/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
20/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
21/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
22/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
23/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
24/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
25/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
26/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
27/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
28/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
29/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
30/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%
31/12/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%

vs

MeDirect Online Banking

	Uptime (%)			Transactions" response times (ms)		Payment response time (ms)	
	Average	Min	Max	Average	Min	Average	Min
Average	99.98%	99.01%	100.00%	210	16	676	43
Min	99.01%	99.01%	100.00%	16	16	43	43
Max	100.00%	100.00%	100.00%	541	541	1208	1208

Date	Uptime (%)	"Transactions" response times (ms)	Payment response time (ms)
01/10/2020	100.00%	268	931
02/10/2020	100.00%	113	615
03/10/2020	100.00%	97	720
04/10/2020	100.00%	144	931
05/10/2020	100.00%	246	633
06/10/2020	100.00%	151	623
07/10/2020	100.00%	242	817
08/10/2020	100.00%	329	734
09/10/2020	100.00%	309	693
10/10/2020	100.00%	327	457
11/10/2020	100.00%	192	677
12/10/2020	100.00%	140	558
13/10/2020	100.00%	171	591
14/10/2020	100.00%	101	537
15/10/2020	100.00%	236	986
16/10/2020	100.00%	231	298
17/10/2020	100.00%	245	676
18/10/2020	100.00%	194	755
19/10/2020	100.00%	345	708
20/10/2020	100.00%	223	792
21/10/2020	100.00%	158	219
22/10/2020	100.00%	126	1206
23/10/2020	100.00%	196	171
24/10/2020	100.00%	224	610
25/10/2020	100.00%	101	904
26/10/2020	100.00%	140	800
27/10/2020	100.00%	137	845
28/10/2020	100.00%	343	632
29/10/2020	100.00%	518	1096
30/10/2020	100.00%	321	437
31/10/2020	100.00%	147	698
01/11/2020	100.00%	541	43
02/11/2020	100.00%	127	648
03/11/2020	100.00%	124	715
04/11/2020	100.00%	182	1032
05/11/2020	100.00%	107	976
06/11/2020	100.00%	161	763
07/11/2020	100.00%	289	650
08/11/2020	100.00%	93	715
09/11/2020	100.00%		