



Period covered:

From 01/04/2020
Until 30/06/2020

MedDirect Dedicated Interface										
Availability				Performance & Error response rate						
Date	PIS Uptime (%)	AIS Uptime (%)	CAF Uptime (%)	ASFP response time (ms)	ASFP error response rate (%)	PSP response time (ms)	PSP error response rate (%)	CBPII response time (ms)	CBPII error response rate (%)	
Average	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
Min	99.62%	99.62%	99.62%	0	0.00%	0	0.00%	0	0.00%	
Max	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
Date	PIS Uptime (%)	AIS Uptime (%)	CAF Uptime (%)	ASFP response time (ms)	ASFP error response rate (%)	PSP response time (ms)	PSP error response rate (%)	CBPII response time (ms)	CBPII error response rate (%)	
01/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
02/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
03/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
04/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
05/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
06/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
07/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
08/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
09/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
10/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
11/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
12/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
13/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
14/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
15/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
16/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
17/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
18/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
19/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
20/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
21/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
22/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
23/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
24/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
25/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
26/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
27/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
28/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
29/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
30/04/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
01/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
02/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
03/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
04/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
05/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
06/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
07/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
08/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
09/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
10/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
11/05/2020	99.62%	99.62%	99.62%	0	0.00%	0	0.00%	0	0.00%	
12/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
13/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
14/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
15/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
16/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
17/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
18/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
19/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
20/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
21/05/2020	99.98%	99.98%	99.98%	0	0.00%	0	0.00%	0	0.00%	
22/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
23/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
24/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
25/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
26/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
27/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
28/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
29/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
30/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
31/05/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
01/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
02/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
03/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
04/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
05/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
06/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
07/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
08/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
09/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
10/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
11/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
12/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
13/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
14/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
15/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
16/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
17/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
18/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
19/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
20/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
21/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
22/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
23/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
24/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
25/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
26/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
27/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
28/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
29/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	
30/06/2020	100.00%	100.00%	100.00%	0	0.00%	0	0.00%	0	0.00%	

- Notes
- 1) Payment performance figures are not currently being tracked.
 - 2) "0" is marked if there is no traffic on the API

VS

MedDirect Online Banking			
Availability		Performance	
Date	Uptime (%)	"Transactions" response time (ms)	Payment response time (msx1)
Average	99.98%	682	N/A
Min	98.54%	555	N/A
Max	100.00%	1620	N/A
Date	Uptime (%)	"Transactions" response time (ms)	Payment response time (ms)
01/04/2020	100.00%	1246	N/A
02/04/2020	100.00%	787	N/A
03/04/2020	100.00%	630	N/A
04/04/2020	100.00%	650	N/A
05/04/2020	100.00%	682	N/A
06/04/2020	100.00%	628	N/A
07/04/2020	100.00%	666	N/A
08/04/2020	100.00%	659	N/A
09/04/2020	99.89%	657	N/A
10/04/2020	100.00%	684	N/A
11/04/2020	100.00%	651	N/A
12/04/2020	100.00%	667	N/A
13/04/2020	100.00%	589	N/A
14/04/2020	100.00%	665	N/A
15/04/2020	100.00%	681	N/A
16/04/2020	100.00%	682	N/A
17/04/2020	100.00%	651	N/A
18/04/2020	100.00%	703	N/A
19/04/2020	100.00%	666	N/A
20/04/2020	100.00%	922	N/A
21/04/2020	100.00%	689	N/A
22/04/2020	100.00%	671	N/A
23/04/2020	100.00%	682	N/A
24/04/2020	100.00%	670	N/A
25/04/2020	100.00%	691	N/A
26/04/2020	100.00%	678	N/A
27/04/2020	100.00%	631	N/A
28/04/2020	100.00%	671	N/A
29/04/2020	100.00%	679	N/A
30/04/2020	100.00%	697	N/A
01/05/2020	100.00%	684	N/A
02/05/2020	100.00%	683	N/A
03/05/2020	100.00%	687	N/A
04/05/2020	100.00%	672	N/A
05/05/2020	100.00%	587	N/A
06/05/2020	100.00%	663	N/A
07/05/2020	100.00%	655	N/A
08/05/2020	100.00%	662	N/A
09/05/2020	100.00%	681	N/A
10/05/2020	100.00%	651	N/A
11/05/2020	99.37%	703	N/A
12/05/2020	100.00%	660	N/A
13/05/2020	100.00%	637	N/A